Kudos to Our Outstanding Staff!

Titan Excellence Award

Two individuals from Administration and Finance, Brian Barnes from University Police and Clara Bowman from Financial Services, have been selected to receive 2009 Titan Excellence Awards. Please join us in congratulating Brian, Clara, and all of the other Division staff recognized below.

"Brian imagines what is possible and puts in the hard work to make it happen."

Quote from the Titan Excellence Award nomination submitted for Brian.

Brian Barnes
Police Dispatcher
University Police

Brian joined Cal State Fullerton as a Police Officer in 2002, where he plays a lead role in continuing to seek opportunities to improve University Police service delivery, particularly within the Communications (Dispatch) Center.

Brian initiated and implemented an E-911 service for the campus, ensuring all 911 cell phone calls dialed from the main campus are routed to and answered by the University Police Dispatch Center, eliminating delays in response and creating a safer campus environment. Brian was also instrumental in obtaining a computer that provides University Police investigators access to Department of Justice arrest warrant and California Law Enforcement telecommunications systems information from their desktops. In addition, Brian served as department liaison with Design and Construction during construction of the new University Police building and secured $200,000 from grants and the Department of General Services to help pay for much-needed upgrades to the Police radio system and other equipment.

"Clara is team-oriented and has a positive, proactive approach to challenges."

Quote from the Titan Excellence Award nomination submitted for Clara.

Clara Bowman
Administrative Analyst/Specialist
Financial Services
Clara, who joined the Financial Services team in August 2006, and completed her Master's Degree in Public Administration in 2007, utilizes creativity and initiative in quickly identifying potential concerns and researching and developing solutions to meet diverse constituent needs.

Recently, Clara spearheaded a number of important projects within Financial Services, including developing a welcome packet and orientation for new Financial Services staff; documenting department procedures to assist in improving effectiveness and efficiency; and reorganizing and adding mail drop boxes in the Financial Services reception to enhance customer service. In addition, Clara worked with the Financial Services management team to create policies and procedures for check and petty cash voucher issuance, resulting in a streamlined clearance process.

**CSU Quality Improvement Team of Year Award**

**Tom Whitfield**
Director

**Scott Bourdon**
Assistant Director

Environmental Health and Instructional Safety

Tom Whitfield and Scott Bourdon, Director and Assistant Director of Environmental Health and Instructional Safety (EH&IS), and three other members of a CSU EH&IS customer satisfaction survey team received the 2009 CSU Quality Improvement Team of the Year Award. The team, which included representatives from Cal State Long Beach, Los Angeles, and San Marcos, developed a 60-question survey to assess campus satisfaction with services such as injury and illness prevention, ergonomics, fire and life safety, hazardous materials communication, and safety reporting.

**Mothers Against Drunk Driving Award**

**Anthony Renteria**
Police Officer

University Police

Anthony Renteria, who was sworn in as a Police Officer in October 2007, received a 2008 Mothers Against Drunk Drivers (MADD) Award for his actions in support of MADD’s mission to eliminate drunken driving, support victims of this violent crime, and prevent underage drinking. Anthony arrested 31 individuals for driving under the influence during 2008.
Wayne LeQuang

Corporal

University Police

Corporal Wayne LeQuang, who joined Cal State Fullerton in November 2006, received a 2008 Vehicle Theft Recovery Officer of the Year award from the Auto Theft Advisory Committee. Wayne received this honor for actions taken in January 2008 resulting in the arrest of two individuals driving a stolen vehicle.

Division Service Awards

35 years
Eric Kaufman, Physical Plant
Thomas Whitfield, Environmental Health and Instructional Safety

30 years
Michael Baldwin, Physical Plant
Joseph Campbell, Physical Plant
Jimmy Ivory, Physical Plant

25 years
Joyce Jones, Student Financial Services

20 years
Alfred Ambrozak, ASC
Welson Badal, Administration and Finance IT
Paulette Blumberg, Office of the VP Administration and Finance
Elizabeth Dunlap, Student Financial Services
Kathy Ip, ASC
Antania Penunuri, Physical Plant
Ross Peterson, Physical Plant
Daniel Robinson, Physical Plant

15 years
Todd Baker, Physical Plant
Alice Broadfoot, Office of the VP Administration and Finance
Ruby Cook, Payroll
Debbie Garcia, Physical Plant
Sandra Malone, Physical Plant
Tshring Walgren, Campus Dining
Colleen Wilkins, Environmental Health and Instructional Safety

10 years
Andres Alamillo, Physical Plant
Cheryl Baldridge, Payroll
Aquilio Betancourt, Physical Plant
The Division of Administration and Finance Communication Editorial Board looks forward to improving communication within and from the Division and welcomes your suggestions and feedback. Please contact any of the following board members with your thoughts and ideas.

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**Division Communication Editorial Board:**

**Chair**
- Naomi Goodwin
- Scott Bourdon
- Clara Bowman
- Ann Ehl
- Mary Ellen Frazier
- Gwen Hooks
- Rachel Junn
- Verna Raun

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